

Library HVAC

From: Kim Turner <kturner@Sammybrown.org>

Sent: Tue, Feb 9, 2021 at 10:31 am

To: vicki.heinkel@co.panola.tx.us

Vicki,

Would you please share this information with the Judge and advise on her opinion.

The library is experiencing a major HVAC issue so I'm going to attempt to outline what we have already done, and the information I have that will hopefully resolve the issue.

Around Thanksgiving the HVAC system that operates in our office and hospitality room areas stopped working. The main area of the library is on a different system and is working fine. Locally we use Ashley Curtis A/C, and he has been great with our main library HVAC system. However the offices run on a separate LG system and this is the first time we have experienced any problems with them. Ashley tried very unsuccessfully to work with LG and all their proprietary requirements. He has to get approved by LG to work on their units before he can do anything, and LG is not very quick with responding to him. Anyway, Ashley found an area where it appeared something had burned up on the unit (maybe from a power surge or lightning). He ordered a new control board for the unit and installed it but the board also required a code for access which they did not send him and he could not get a response via email, text, or phone calls. By this point, Ashley encouraged us to contact Texas Air Systems out of the Dallas area who had originally installed the units. This had gone back and forth for about one month.

So around the first of January, I contacted Texas Air Systems and scheduled their first available appointment for January 21st. The tech from Texas Air Systems came and got the board up and running but discovered another issue with a "bridge" so he replaced that part. That did not fix the issue completely – the unit would run for a short amount of time then shut down again. He said he thought we should replace the sensor as well but didn't have that part with him. He came back a week later and replaced the sensor, which still did not allow the unit to operate at full capacity. His recommendation is to replace one of the three compressors in the unit, which he believes will fix the problem.

For services already rendered by Texas Air Systems the cost is \$3,354.50. To replace the compressor is an additional \$7,637.06. I don't have a bill yet from Ashley Curtis but I imagine his time, labor, and a few other parts will also be in the neighborhood of \$1,500-2,000.

The Service League wanted me to reach out to the Judge and Commissioners to see about the possibility of at least splitting the cost of this repair with the county.

Please keep in mind the staff have been working since the end of November with space heaters in the office areas, as we have tried time and again to get the issue resolved.

Thank you for your consideration in this matter. If I need to make a formal request to the Court, just let me know.

Kim Turner
Sammy Brown Library
Carthage, TX